

# FY2018 Accomplishments

# **U.S. Army Corps of Engineers**

**BUILDING STRONG®** 

Mission: Enable Corps staff to anticipate, prevent and manage water-related conflicts through collaboration while ensuring that the interests of the public are addressed in a fair and transparent manner.

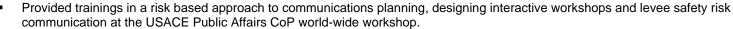
**GOAL 1:** Build the collaborative capacity of Corps staff and partners to enable effective convening of, and participation in, collaborative processes.

# Led Collaboration and Public Participation Community of Practice (CPP CoP)

- Built collaborative skills for 680+ member CoP through publication of newsletters, monthly update emails, and webinars.
- Organized webinars and advertised collaboration events and resources as part of International Conflict Resolution Week.

# Delivered Trainings to more than 1200 USACE Staff

- Delivered Public Involvement & Teaming in Planning course; Effective Communication for Regulatory training; and Risk Communication and Public Involvement course.
- Revised and delivered Public Involvement and Communication PROSPECT course to USACE Natural Resource Managers
- Delivered training on cross-cultural communication for USACE's International and Interagency Services annual meeting.
- Delivered Levee Safety Risk Communication Training to 18 Districts.
- Led eight "Coaching Calls" on Levee Safety risk communication.
- Delivered Collaboration & Conflict Transformation in Multi-Party Processes, an interagency training hosted with USFWS.
- Designed and delivered risk communication class tor Army National Guard, and for Formerly Utilized Defense Sites program.
- Delivered Teambuilding and Leadership course and taught Shared Vision Planning module for Planning Associates.
- Led Risk Communication workshops for the Floodplain Management Association and FEMA's Dam Safety Technical Seminar





Planning Associates synthesize elements of Teambuilding & Leadership course

# Managed the Public Involvement Specialists Program

- Led the fifth year of the Public Involvement (PI) Specialists program. Identified and supported subject matter experts at the District-level to provide direct technical assistance, assess collaboration needs, and increase skills.
- Expanded program to 24 PI Specialists who provided direct assistance to more than three dozen projects.
- Hosted PI Specialist meeting to increase skills and service potential with a focus on levee safety risk communication and collaborative technology.

#### Built Awareness of Availability and Value of Collaborative Resources & Processes

- Delivered six one-hour "Brown Bag Training" modules with PI Specialists to increase awareness of collaborative skills, techniques, and resources.
- Disseminated 2-page Value of Collaboration fact sheets customized for different business lines.
- Supported MSC liaisons in briefs to incoming Division Commanders on collaboration resources available within USACE.

**GOAL 2:** Increase the success of collaborative processes for activities conducted by the Corps and its partners by providing direct support.

## Provided Sustained Technical Assistance to Districts, Divisions & National USACE Programs

- Through the Gnarliest Collaboration Challenge provided technical support to address difficult collaboration challenges for Baltimore, Jacksonville, Savannah, and Chicago Districts in the Flood Risk, Environmental, and Navigation Business lines.
- Designed and led public engagement processes for Shoreline Management and Lake Master Plans in Pittsburgh District.
- Supported North Atlantic Division in leading Shared Vision Planning activities for EU-sponsored river basin planning for the Tisza basin in Hungary, and in exploring opportunities for flood risk management support in Albania



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- Supported St. Paul District's Regulatory for Tribal Consultation programs and meetings in conjunction with USIECR.
- Provided facilitation support via Public Involvement Specialists to Baltimore District at Raystown Lake and for the DC Silver Jackets team
- Led two Shared Vision Planning workshops for the Mekong River Commission in support of Pacific Ocean Division.
- Supported Omaha District by facilitating after action meeting on levee issues and Albuquerque District on Interagency after-fire actions
- Facilitated meeting for HQ Army CP18 Career Program Office reorganization and for USACE HQ IT staff.

## Enabled Access to Facilitators and Other Resources

- Developed and executed USACE-wide agreement with the USIECR that will enable all Districts to directly access USIECR services.
- Responded to more than 20 District requests for facilitators or other resources by referring them to the "Find a Facilitator Database," local Public Involvement Specialists, or USIECR.
- Provided pro-bono, on-call advice to Districts on virtual and in-person collaboration and interactive techniques.



Seth Cohen at the interagency Conflict Transformation course with USFWS

GOAL 3: Advise Corps leadership in designing, implementing and investing in effective collaboration.

# Supported Special HQ & ASA-CW Initiatives

- Led Public Involvement and Communication Team for USACE Levee Safety program. Developed presentations, templates
  and other materials to support Districts in Levee Safety Risk Communication.
- Facilitated refresh of Planning Associates program;
- Oversaw development of the Building Strong Collaborative Relationships with Tribes Initiative.
- Represented USACE in interagency Urban Waters events.
- Facilitated the annual meeting of USACE's regulatory chiefs.
- Held Center Corporate Oversight Board meeting to review accomplishments and need for the Center of Expertise; applied for and received certification for CPCX to continue to serve USACE for the next five years.

#### Served as the Corps' Representative for External Coordination and Reporting on Collaboration

- Led Corps participation in CEQ's quarterly Environmental Collaboration & Conflict Resolution Forum; lead contributor to Forum document on the Value of ECCR to the federal government over the past ten years.
- Produced 2017 Report to OMB/CEQ on Use of Environmental Collaboration & Conflict Resolution in USACE; published a special edition of Collaboration Corner newsletter and delivered a webinar to highlight innovated cases.
- Served on the board of the Association for Conflict Resolution's Environmental and Public Policy Section.
- Supported interagency collaboration training through engagement with the interagency Managing by Network program.

**GOAL 4:** Establish the Corps as a thought-leader in collaboration by building the knowledge necessary to address future challenges and embrace opportunities.

#### Build Awareness of Innovative Applications of Technology in Collaboration

- Published peer-reviewed paper and developed templates and training course on Multi-Hazard Tournament concept and pilots.
   Tournaments combine Shared Vision Planning with gaming to promote stakeholder learning of tradeoffs among flood, drought and other water resource objectives.
- Continued to disseminate best practices via trainings and webinars for using USACE technology to maximize collaboration;

## Piloted Innovative Approaches to Meet Emerging Issues and Future Challenges

- Implemented the Newport News Multi-Hazard Tournament in collaboration with Norfolk District, the Silver Jackets program, local governments and non-profit partners.
- Developed and delivered a "lite" version of the Multi-Hazard tournament with Sacramento District and partners.
- Introduced five district teams, ArcGIS community and 23 Public Involvement specialists to a geospatial crowdsourcing platform for eliciting public engagement; developed Crowdsource Reporter pilots in three Districts.